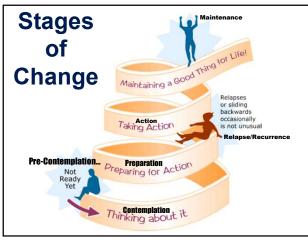


Motivational Interviewing

Primary Goals of MI:

- Reduce/Minimize resistance
- Resolve ambivalence
- Elicit "change talk" and move towards goals/values/behavior change









"Internal state of equilibrium or balance"

5



'Righting R ef

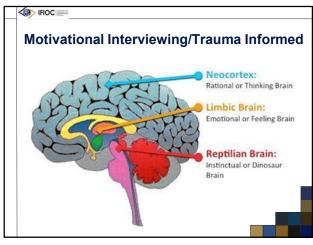
...corrects the orientation of the body when it is taken out of its normal position...

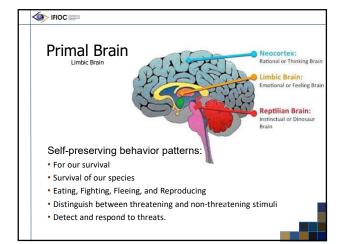
Reaction people have to correct someone or something that is 'wrong'



1.1951









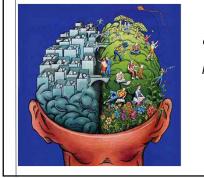








Strategic Reflections



"Listening looks easy, but it's not simple. Every head is a world."

Cuban proverb



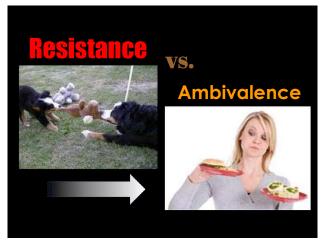
13

Verbalizing who they are and what they are about "You..." "It's..." "So..." Inferences and implications regarding what he/she feels, wants, and seeks for goals

• Step inside their reality

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Strategic Reflections

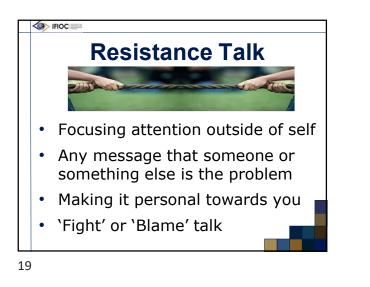
Reduces **RESISTANCE**...

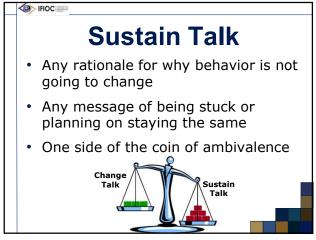
• Seeking to understand their ideas



- Gets their thoughts out of their head
- Helps clarify unspoken feelings
- NOT a matter if we are right or wrong











Resistance vs. Sustain RESISTANCE Talk **SUSTAIN Talk** Focusing internally

✓ Staying the same

Rescue change talk

✓ Stuck talk

✓ Status quo ✓ About his/her

behavior

✓ Natural w/ ambivalence

RESPONSE:

"You want..."

- ✓ Focusing outside self
- ✓ Relationally oriented
- ✓ Fight Talk
- ✓ Lightning Rod language
- ✓ Making it personal

RESPONSE:

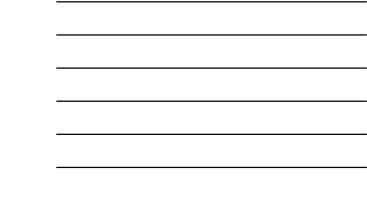
Empathic Reflection "You feel ... "

22

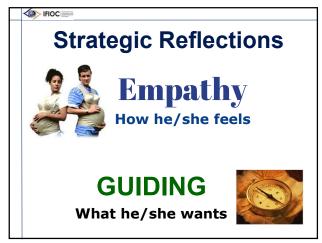
IFIOC **Change Talk** Change talk is speech that favors the direction of the change Natural with ambivalence – opposite side of Sustain Talk What the client really wants... underlying goals &/or values



IFIC		
	Change Talk	
	<u>C</u> ommitment	
	<u>A</u> ctivation	
	<u>T</u> aking steps	
	Behavior Change	
25		



FIOCING Your sense of the "Top of the Mountain" Your sense of the "Top of the Mountain" Vision of happier and/or healthier Hypothetical statements about change Problem recognition Stating the case or virtues of changing Identity (I'm not THAT person) "Should" statements



Strategic Reflections

"I just feel so stressed and depressed and nothing seems to help. I don't know how much more I can take."

Empathy (How he/she feels)

"Your situation is really taking its toll on you, more than anyone really understands."

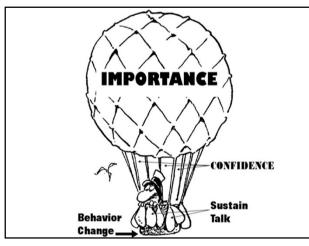
GUIDING (What he/she wants)

"You need to find a solution that will provide some relief."

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Importance/Confidence Ruler

IMPORTANCE SCALE:

How important is it for you right now to...? On a scale from 0 - 10... what number would you give yourself? 0 10

CONFIDENCE SCALE:

If you did decide to change, how confident are you that you would succeed? On a scale from 0 -10... what number would you give yourself?

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Importance/Confidence Ruler

CONFIDENCE SCALE:

"You are at a six? What would it take for you to move from a six to a seven?"

PLAN:

The answer is the new **TARGET** as part of the overall PLAN

CONTINUE... "What else would move it..."

Change Balloon

Importance Balloon

* Includes the WHY for the client * Inflate balloon FULLY by evoking and elaborating on Change Talk

Confidence Cables

- Strengths, skills, abilities, past success
- * What would be helpful to get you to that goal?

Behavior Change Basket

- * Commitment Talk
- [®] One thing sure you can do
- * Steps and Plan for Change







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Motivational Interviewing, Third Edition: Helping People for Change by William Miller & Stephen Rollnick





Motivational Interviewing in Health Care: Helping Patients Change Behavior by William Miller, Stephen Rollnick, & Christopher Butter

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