

Strategic Reflections Practice

1. *"I don't care if they're complaining, they didn't do the work."*

2. *"You have no clue what my workload is, that's why I can't take this on."*

3. *"I'm not sure why we keep talking about this when nothing will really change."*

4. *"I don't have a problem getting along with people, other people have a problem with me."*

5. *"It's not that bad, it's all political to get people worked up. They are not going to **make** us actually follow this new policy."*

6. *"I want to contribute, but I need to know this process will be taken seriously and result in something."*

7. *"You're just taking it personally when it's not meant to be personal."*

8. *"I can't force a provider to provide the service this family actually needs. I can refer them, but I can't make them do their jobs."*

9. *"That attorney drives me crazy and I am not going to let him bully me in court."*

10. *"There's no point in reaching out to that parent, they are not engaged at all – nothing will make a difference with him."*

